



Fortis pledges to redefine healthcare in Mauritius

Announces aggressive plans for Clinique Darné now renamed 'Fortis Clinique Darné'

Prime Minister unveils hospital's new logo

Mauritius, March 25, 2009: CIEL and Fortis Healthcare, who have recently announced a strategic tie up to pick up majority stake in Mauritius' largest private hospital, Clinique Darné, today unveiled aggressive plans for the hospital. Fortis Healthcare, who have the operations and management contract for the hospital, have extensive plans to enhance the quality of healthcare services being provided.

Dr. The Hon Navinchandra Ramgoolam, G.C.S.K. Prime Minister, Minister of Defense and Home Affairs graced the occasion and unveiled **Fortis Clinique Darné's** new logo.

Mr. Shivinder Mohan Singh, Managing Director, Fortis Healthcare, Mr. Bhavdeep Singh, Chief Executive Officer, Fortis Healthcare and Mr. Gérald De Senneville, CIEL were present at the occasion.

Fortis Healthcare, India's fastest growing healthcare delivery network, plans to utilize its experience and expertise to upgrade and expand Fortis Clinic Darné in a two phased manner. In phase I, the company will make an investment of MUR 66 million of a total of MUR 165 Mn invested and upgrade the current facility which will involve introduction of new specialties and upgradation of existing specialties to tertiary care level. In Phase II, the company, utilizing the six acre land available, will expand the facility to become a 400-bedded super speciality hospital providing comprehensive medical services.

Highlights

- **Phase I: Upgradation of 120 bedded hospital to provide super speciality services including introduction of new medical programs.**
- **Phase II: Expand the hospital to 400 bedded Super Speciality Centre.**
- **Amongst the new departments to be introduced include Department of Critical care, Department of emergency medicine and ambulance services.**
- **Access to clinical talent across the robust network of 28 hospitals.**
- **Sharing of expertise of one of the world's largest Cardiac Programs.**
- **Continuous training and education of medical, paramedical, nursing and support services staff to ensure high quality service levels**



To support the upgradation of medical program, there will be introduction of a high end Critical Care Department. This will allow treatment of more complicated and high end cases. There will be introduction of high end Surgical ICU, Medical ICU and Pediatric ICU. Fortis also plans to introduce a Neonatal ICU which will be of tremendous support to the birthing program in the hospital. These Critical Care Units will meet an important need for people of Mauritius. Along with these, there will be extensive scaling up of Emergency Medicine and Ambulance Services. There will be introduction of comprehensive range of diagnostic services including high end Radiology & Laboratory services

While Clinique Darné was the first private player to introduce Cardiac Care in Mauritius, its Cardiac Program will receive significant strength and will be enhanced using the expertise of Fortis. Today Fortis runs the “Fortis Escorts Cardiac Program” which is **one of the largest Cardiac Programs in the world.**

Post the investment and creation of state of art super speciality healthcare hub, Mauritians would not be required to travel abroad for high end treatment and the hospital will also attract patients from neighboring African countries. Fortis, known for its clinical excellence and compassionate patient care, will bring in its clinical and management expertise to further enhance the scope and the quality of services available at Fortis Clinique Darné.

According to Mr. Gérald De Senneville, CIEL, “Fortis is a renowned and highly respected name in the Indian healthcare space with significant contribution made to the sector. We are very proud of this association which has come up after considerable research. We are confident and optimistic that the experience and expertise that Fortis will bring to Fortis Clinique Darné will add immense value not only to the hospital but also to the Mauritian healthcare sector.”

Mr. Raj Gore, Chief Operating Officer of Fortis Clinique Darné further added that, “As a trusted health partner, Clinique Darné has always taken the leadership role to reinvent itself to provide the best of healthcare to the people of Mauritius. The association with an eminent group like Fortis is another milestone in the same tradition. We are very confident about adding real value to the clinical as well as patient care services. Our patients would undoubtedly be the first beneficiary of this.”

While commenting on his plans for Fortis Clinique Darné, Mr. Shivinder Mohan Singh said, “We are excited to be in Mauritius which has a strong cultural and historical connect with India.



We are committed to bringing our healthcare expertise for betterment of healthcare standards not only in Fortis Clinique Darné but to the entire Mascaraes and beyond.”

Fortis follows Clinical Protocols found in the best Global Hospitals and has the honour of having a JCI accredited hospital and four hospitals having the coveted NABH accreditation issued by the Quality Council of India. Fortis will bring these protocols to Fortis Clinique Darné for significantly enhancing patient care.

Additionally, Fortis will introduce its' Fortis Operating System (FOS), designed to provide uniform experience to patients across the Fortis network. FOS benchmarks the quality of services delivered at each patient interface point and creates systems and processes to deliver the same to provide the best in patient care.

Fortis will also continuously train and educate medical, paramedical, nursing and support services staff to ensure high quality service levels.

About Fortis Healthcare Limited

Fortis Healthcare Limited was incorporated in the year 1996 with its' first hospital starting in 2001. It was founded on the vision of creating an integrated healthcare delivery system. Headquartered in New Delhi, Fortis which acquired Escorts Heart Institute and Research Centre Limited in September 2005, has operations in Amritsar, Bangalore, Chennai, Faridabad, Jaipur, Kota, Mauritius, Mohali (Chandigarh), Noida, New Delhi, Raipur and Mumbai. With the recent additions of three hospitals in Mauritius, Bangalore and Kota with 420 beds, Fortis is now a network of 28 hospitals and ~ 3000 beds. These hospitals include multi specialty hospitals, as well as super-specialty centres providing tertiary and quaternary healthcare to patients in areas such as cardiac care, orthopedics, neurosciences, oncology, renal care, gastroenterology and mother and child care. Amongst the hospitals that Fortis operates, include a boutique hospital for women - Fortis La Femme, the first dedicated private facility for women's health in the country.

About CIEL Group

CIEL Group is an industrial and investment Mauritius-based group operating in the Indian Ocean and Sub-Saharan Africa. With a turnover of more than USD 310m and 22,000 employees, CIEL is one of leading group of the Indian Ocean region. The Group is structured around three clusters:

- CIEL Textile Limited, one of the major garments fabrics in the region with 30 million garments exported across three product lines: knitwear, knits and woven.



- CIEL Investment Limited, a leading investment company with key holdings and investments in tourism, property, financial services and banking, commerce, health care and construction.
- CIEL Agro-Industry (Deep River - Beau Champ Limited), mainly involved in sugar cane growing, sugar manufacturing and energy generation but also very active in the property development sector.

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